

# Mainstream Superannuation Services

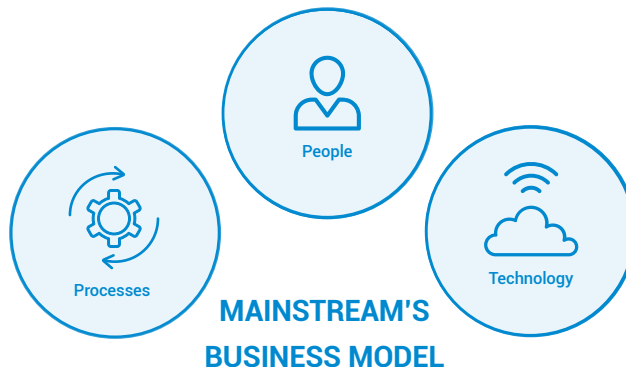


*Experts in superannuation*

## FOR TRUSTEES AND MEMBERS

Establishing a fund or considering a change in administrator? Mainstream Superannuation Services is your ideal partner. We are specialists in superannuation administration, driven by expert people, backed by robust and quality processes and access to leading technology.

Our highly experienced professionals can help you with every aspect of your fund's operation, from fund set-up to ongoing administration.



**MAINSTREAM'S BUSINESS MODEL**

| PROCESSES   | PEOPLE  | TECHNOLOGY  |
|---|---|---|
| Well-designed procedures to mitigate risks and automation customised for your membership all the while staying on top of legislative and regulatory changes to deliver compliant data to you and your members. Our processes are backed by our quality control checks and AFSL license. | Led by industry experts with decades of superannuation administration and consulting experience, Mainstream's team has the knowledge, skills and experience to deliver a personalised servicing model to your members that is consistent with your fund's brand and requirements. | Mainstream uses IRESS' market leading Acuity administration platform which is recognised as a premier superannuation fund administration system offering an all-in-one online, mobile, registry, reporting and compliance solution. |



## WHY FUNDS ENGAGE US

|  |  |  |   |  |  |   |
|--|--|--|---|--|--|---|
| <br><b>Personalised service</b><br>interact with 'real' people who are assigned to your fund, not tasks. | <br><b>Tailored</b><br>rather than 'one size fits all', our model is designed around your needs. | <br><b>Member centric</b><br>members get the most out of their superannuation via personalised service, access to advisers and 24/7 online access, driving engagement. | <br><b>Speed to market</b><br>quickly and simply set up a new superannuation fund via our platform. | <br><b>Proven</b><br>decades of experience; long term commitment and longstanding client base. | <br><b>Expert</b><br>we support multiple types of superannuation funds and are the market leaders in administering | <br><b>Peace of mind</b><br>Legislative change requirements delivered with each software release. |
|--|--|--|---|--|--|---|

## MAINSTREAM'S ADMINISTRATION SERVICES

Whether you are an industry fund, corporate superannuation fund or retail superannuation master trust, we can help. We have the experience in managing all aspects of a superannuation fund. Our range of services includes:

- Accumulation, Defined benefit and Hybrid Funds
- Account Based Pensions – Transition to Retirement Pensions
- Existing fund takeover - Transition Management
  - Mapping of member data between systems
  - Engagement and communication programs to members
- New fund establishment
  - Benefit design consultation
  - Product Disclosure Statement design and production
  - Engagement and communication programs
- Processing of new entrants
- Ongoing maintenance of member records
- Contribution, salary, roll-over and transfer payment processing
- Investment maintenance including Unit Pricing
- Handle all member communications in-house
- Advise on financial planning/wealth management
- Calculating and processing of member benefits
- Preparation of annual member statements
- Preparation of a distribution plan for member and employer engagement services
- Financial processing including preparation of annual returns, tax returns, financial statements etc.
- Insurance operations including; premium calculation and payments, claims management

# About Mainstream



MAINSTREAM SUPERANNUATION SERVICES IS PART OF MAINSTREAM GROUP HOLDINGS LIMITED (ASX: MAI). THE GROUP PROVIDES FUND SERVICES SUPPORTED BY INVESTMENT IN PEOPLE, PROCESSES AND TECHNOLOGY.

## WHY MAINSTREAM



**Professional**  
Led by industry experts, we focus solely on fund administration and corporate services.



**Personal**  
We have a partnership approach that puts you and your investors first.



**Agile**  
We deliver to your specification and adapt to regulatory and technology change.



**Scalable**  
Benefit from our investment in world leading administration software and robust and reliable processes.



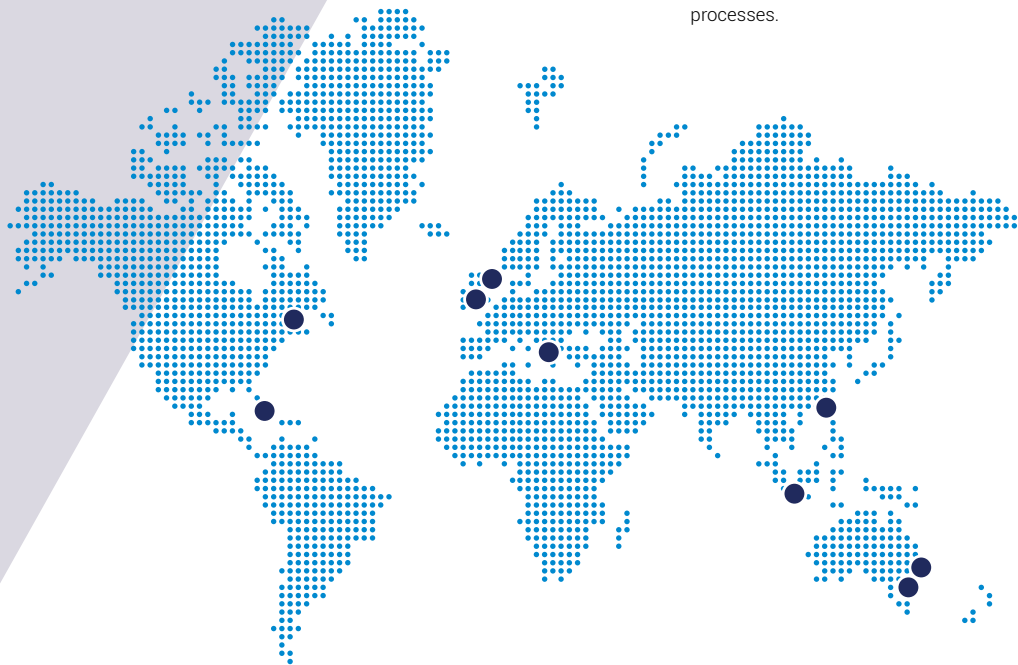
**Cost effective**  
Consolidate your administration needs under our competitive pricing model.



**Global Reach**  
With local operations in 8 countries we can support your fund vehicle and jurisdiction of choice.



**Transparent**  
ASX listed high degree of disclosure and corporate governance.



**\$133 BILLION**  
assets under administration (AUA)

**OVER 770+**  
# funds administered

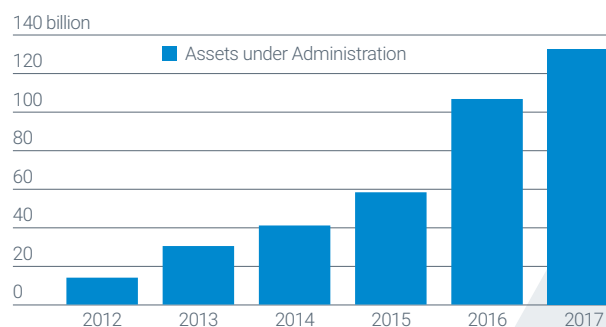
**107,000+**  
Investors Served

**8 COUNTRIES**  
for global support

## FUND TYPES

We provide a full-service back office across asset classes:

- Hedge funds
- Fund of funds
- Family office wealth
- Mutual funds
- Managed accounts
- Private equity funds
- Venture capital
- Real estate vehicles
- Superannuation funds



Founded in Australia by industry leaders in 2006, Mainstream has grown to become a global fund administration specialist with more than 250 clients and 200 staff around the world.

With this growth we have gained administration expertise across a wide range of funds and jurisdictions.

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